

# **CMS Net**

## **Errors and Alerts Messages**

**Appendix O 9000-9499**



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## DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499

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### Overview

Below is a list of messages detailing the number, message title and directive to resolve errors or alerts.

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- 9000      RECIPIENT ON AID PAID PENDING RAMOS/MYERS      *ALERT***  
**STATE HEARING**
- An MB30 transaction was done by the MEB, Systems Unit to place the beneficiary on Aid Paid Pending a Ramos hearing.
- ACTION:** If you want to establish ongoing eligibility, please contact the Medi-Cal Eligibility Branch, Systems Unit.
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- 9001      \*\* OUTSTANDING OVERPAYMENT - ELIGIBILITY      *URGENT***  
**REESTABLISHED \*\***
- A transaction reestablished ongoing eligibility on a recipient record that had an Overpayment Recovery Indicator (RECOVERY) posted on MEDS.
- ACTION:** An overpayment may exist on either AFDC or Food Stamps. Contact the prior Eligibility Worker for information on this case. Possible recovery action needed.
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- 9002      \*\* OUTSTANDING OVERPAYMENT RECOVERY - ACTION      *URGENT***  
**REQUIRED \*\***
- ACTION:**
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- 9003      DEATH REPORTED TO MEDS-MEDS/CDB ELIGIBILITY      *URGENT***  
**TERMINATED**
- ACTION:**

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**DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499, Continued**

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<b>9004</b>	<b><u>ACTIVE MEDI-CAL RECIPIENT - DECEASED PER SSA BUY-IN</u></b>	<b><i>URGENT</i></b>
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**ACTION:**

<b>9005</b>	<b><u>ACTIVE MEDI-CAL RECIPIENT - OUT-OF-STATE PER SSA BUY-IN</u></b>	<b><i>URGENT</i></b>
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**ACTION:**

<b>9006</b>	<b><u>QMB ELIGIBLE - BUY-IN REJECTED - NO PART-A ENTITLEMENT</u></b>	<b><i>URGENT</i></b>
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**ACTION:**

<b>9007</b>	<b><u>BUY-IN ACCRETION CONFIRMED FOR COUNTY CLIENT</u></b>	<b><i>*ACTION</i></b>
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This alert is issued when MEDS receives confirmation of a new Buy-In accretion and there is an active county-controlled case.

**ACTION:** Adjust case budget as necessary to reflect that the client is no longer paying Medicare premiums.

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**DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499**, Continued

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**9008      BIC RETURNED AS UNDELIVERABLE - BIC SENT TO NEW ADDRESS      *ALERT***

The address field has been updated since the BIC was issued. A new BIC has been issued to the new address.

**ACTION:** None.

**9009      BIC RETURNED - UNDELIVERABLE ADDRESS ON MEDS      *URGENT***

The BIC was returned because the address on MEDS was invalid. The BIC was destroyed. The address field has not been updated since the BIC was issued. No new BIC has been issued.

**ACTION:** Check the address on MEDS and

**9010      SSI/SSP APPEAL REPORTED - NO CURRENT ELIGIBILITY ON MEDS      *URGENT***

**ACTION:**

**9011      IAR INTERCEPT REQUEST INITIATED TO SSA      *ALERT***

This alert is issued for a General Relief/General Assistance client when MEDS shows a pending SSI/SSP application and has initiated an IAR intercept request on behalf of the GR/GA county.

**ACTION:**

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## DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499, Continued

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**9014      HISTORY SSI/SSP ELIGIBILITY ESTABLISHED      *\*ACTION***

This alert is issued when history SSI/SSP eligibility is established for an active county client.

**ACTION:** Determine whether receipt of the retroactive payment affects current eligibility. Determine whether there are county medical expenses for that client which can now be billed to Medi-Cal.

**9015      CURRENT SSI/SSP PAYMENT OR ELIG-STATUS CHANGE REPORTED      *\*ACTION***

This alert is issued when an SSI/SSP update changes current payment amount or eligibility status for an active county client.

**ACTION:** Determine whether the SSI/SSP payment amount or status change impacts the client's county-determined eligibility.

**9016      CURRENT INCOME CHANGE REPORTED ON SSI/SSP CLIENT      *ACTION***

This alert is issued when an SSI/SSP update changes current income amounts for an active county client.

**ACTION:** Determine whether the SSI/SSP payment amount or status change impacts the client's county-determined eligibility.

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**DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499, Continued**

**9017      SSI/SSP DENIAL/APPEAL STATUS CHANGE REPORTED      *ALERT***

This alert is issued when an SSI/SSP denial or appeal status change is reported for an active county client. This alert is provided for counties who assist clients with their SSI/SSP applications.

**ACTION:**

**9018      SSI/SSP APPLICATION REPORTED FOR COUNTY CLIENT      *ALERT***

This alert is issued when an SSI/SSP application is reported for an active county client. This alert is provided for counties who assist clients with their SSI/SSP applications.

**ACTION:**

**9019      MEDS SHOWS FOOD STAMP CLIENT CURRENTLY RECEIVING SSI/SSP      *ACTION***

This alert is generated when MEDS receives an update indicating that a client is receiving SSI/SSP cash assistance and the client shows ongoing food stamp eligibility on MEDS.

**ACTION:** Determine whether the client's food stamp eligibility should be discontinued.

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**DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499**, Continued**9020      MEDS-ID CHANGED ON MEDS RECORD FOR YOUR CLIENT      *ALERT***

This alert is generated when a MEDS-ID change is reported for an active county client.

**ACTION:** Update the MEDS-ID on county records as appropriate.

**9021      INTER-COUNTY TRANSFER REPORTED IN OTHER MEDS SEGMENT \*      *ACTION***

Since the programs that a client is eligible for may change when a client moves to a new county, this message is issued when an inter-county transfer updates MEDS and there is ongoing or future eligibility in another segment. This message is intended as an alert that a termination action may be needed to discontinue the MEDS eligibility in your county.

**ACTION:** If you get alert message 9022 with the same County-ID as on this message, it indicates that a subsequent transaction from the new county took over the eligibility that generated this alert. If you do not get a matching 9022 alert, then you need to determine whether the MEDS eligibility for your client should be discontinued and submit updates as needed to correct MEDS.

**9022      COUNTY TRANSFER COMPLETED - FROM COUNTY TO COUNTY      *ALERT***

A transaction to transfer county of responsibility has been accepted and responsibility has been transferred. This is a confirming message to notify both the sending and receiving counties that the transfer has been completed.

**ACTION:** No action required on MEDS. Discontinue County case.

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**DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499**, Continued

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**9024      CRITICAL CLIENT DATA CHANGED – CHECK FOR ELIG IMPACT      ACTION**

The county or state person who receives this alert should verify the change and determine whether the change impacts eligibility for this client. Whether or not the change impacts eligibility, the person who received the alert should update their records as needed. If the person who receives the alert believes information submitted by the other agency is incorrect, they should notify the other agency so they can get their files corrected.

**ACTION:** The county or state person who receives this alert should verify the change and determine whether the change impacts eligibility for this client. Whether or not the change impacts eligibility, the person who received the alert should update their records as needed. If the person who receives the alert believes information submitted by the other agency is incorrect, they should notify the other agency so they can get their files corrected.

**9025      CRITICAL CLIENT DATA NOT UPDATED – CHECK FOR ELIG IMPACT      ACTION**

This alert is sent to any agency that shows an active client status when another agency submits an update to MEDS and, due to MEDS update priority logic, certain critical client data fields were not updated. The critical client data fields are: MEDS-ID, BIRTHDATE, SEX and ADDRESS.

**ACTION:** The county or state person who receives this alert should verify the change and update their records as needed. That update should trigger a MEDS update to correct the MEDS information. If the person who receives the alert believes information submitted by the other agency is incorrect, they should notify the other agency so they can get their files corrected.

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**DAILY ELIGIBILITY ALERTS - 9000 THROUGH 9499, Continued**

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**9026      CLIENT DATA CHANGED – CHECK FOR COUNTY SYSTEM UPDATE      *ALERT***

This alert is sent to any agency that shows an active client status when another agency submits an update to MEDS and the client name is changed.

**ACTION:** This is an informational alert. The county or state person who receives this alert should verify that the change was appropriate and may update their records if appropriate. If the person who receives the alert believes information submitted by the other agency is incorrect, they should notify the other agency so they can get their files corrected.

**9027      EW11 COMBINED TWO ACTIVE RECORDS – CHECK FOR ELIG IMPACT      *URGENT***

**ACTION:**

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